



## Multi-Agency Safeguarding Tracker (MAST)

# Join up data to help safeguarding professionals make more informed decisions

Serious incidents involving children and safeguarding concerns for adults are rising. Too often vulnerability is spotted too late.

Limited data sharing between safeguarding organisations makes it hard to identify people who need support early enough.

MAST is a digital tool that lets social workers easily see if other safeguarding partners are actively involved with a person or address.



## Data sharing is critical to improving safeguarding

Linking adult, children, fire, police and health datasets means that social workers can better support vulnerable people. Created as part of the LGA's Social Care Digital Innovation Accelerator with match-funding from NHS Digital, and piloted by organisations across the West Midlands, MAST has been designed to be easily replicated elsewhere.

- ✓ No case data
- ✓ Daily feeds of data
- ✓ Co-ordinate prevention
- ✓ Speed up lateral checks
- ✓ Further data feeds possible
- ✓ Analytics, impact and trend reporting
- ✓ Secure automated uploads to SFTP endpoint
- ✓ 12 months live data; 36 months of analysis data

### Information governance documents

Five key information governance documents, including data sharing and data processing agreements, have been created by West Midlands organisations for others to use.

### Data feeds

- ✓ **Council:** Open cases across Adult and Children's social care
- ✓ **Fire and Rescue:** Incident types related to a residential address
- ✓ **NHS:** A&E attendance and Did Not Attend data
- ✓ **Police:** Incident data

### Case study

A mother and her adult daughter had come on the radar of Adult Social Services because of concerns around drug and alcohol misuse, and mental ill-health.

Data matching via MAST showed that this household called upon other services 29 times across 3 other services in 13 weeks. MAST showed 15 NHS records, 3 Fire records, 11 Police records, and further review found 10 previous safeguarding concerns plus 7 ambulance callouts and a mental health referral.

Yet the case had been closed based on an assessment and no referral made to the Self Neglect Panel. The clear issue raised by Adult Social Care through the use of MAST was the lack of a co-ordinated multi-agency response.

“We can see how useful this is going to be.”

“It’s not replacing our professional judgement, it’s just helping us to know when our professional judgement needs to be applied.”

“We thought this would be another system you’d have to enter into. It’s great that it uses existing data from other systems.”

“We’ve been interested in ways of doing this better for ten years. It’s great that it’s finally happening.”

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