

# Benefit and Budgeting Calculator

IMPROVE THE PROSPECTS OF YOUR CUSTOMERS

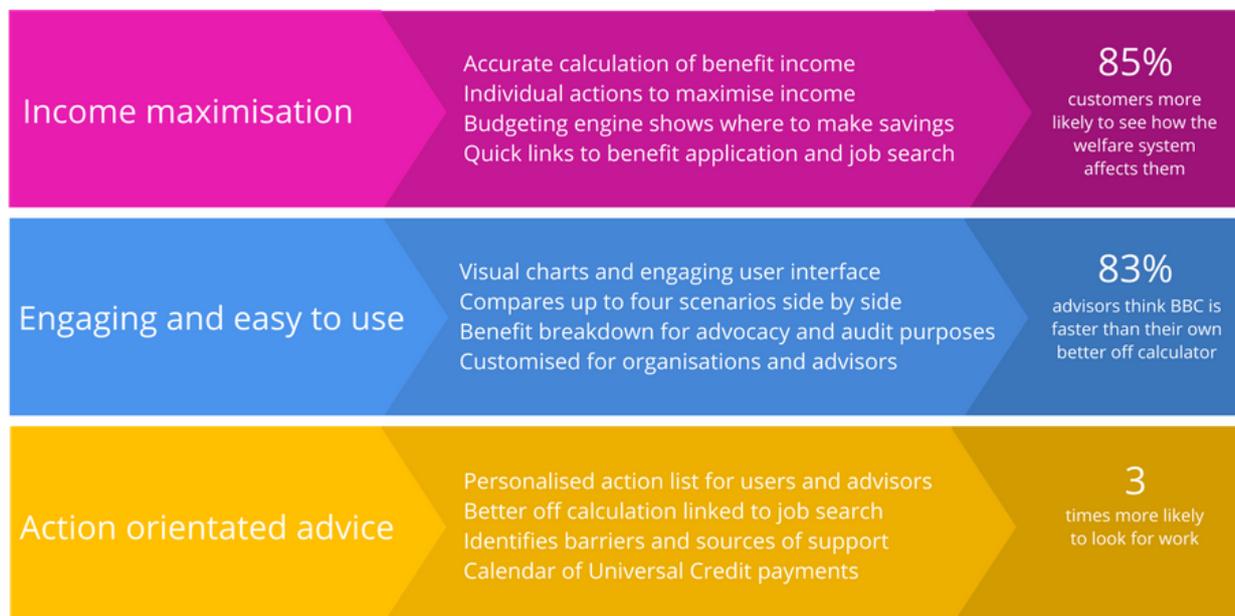
## Software that builds financial resilience

The benefit system is complex, confusing and changing all the time. This makes it difficult for advisors as well as members of the public to understand.

Our Benefit and Budgeting Calculator is comprehensive, fast and easy to use for advisors and citizens, so you don't have to be an expert to understand the welfare system.

We model over 4,000 pieces of legislation across four government departments to show how policy affects the individual. Automatically updated on an ongoing basis, the calculator is tested to be accurate across over one million real cases.

Our clean user interface, visual charts and use of plain English to communicate information enables your advisors to focus on helping your residents to achieve outcomes.



## Frontline advisers and managers can:

- Focus on the customer, their journey and their next steps, rather than data entry
- Explain complex changes simply, reducing uncertainty for their customers
- Access built-in help, tips and live chat, with dedicated account management
- Help people to make decisions that are right for them



## Change happens on the frontline

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### Deal proactively with real life

Some life events, such as moving house, having a baby or gaining a new partner can trigger a move from the current benefit system to Universal Credit.

Our Benefit and Budgeting calculator can show the impact of these scenarios before they happen, making planning easier.

### Improve engagement

Moving into work, changing jobs or shift patterns can create uncertainty.

Our service allows you to flex your earnings and compare income under different scenarios through visual graphs that enhance understanding and make for better conversations.

### Fast software that saves time

Software can sometimes expect you be an expert in the system.

We show the most relevant and important questions first, using plain English to save time. The ability to access saved calculations, and see how a calculation was reached helps advisers to be more efficient.

### More income, less cost

Take-up of benefits and local support varies, and work will be further away for some.

Signposts to national and local benefits are intuitively revealed during a calculation so income is maximised. The built in budgeting calculator makes it easy to compare income and expenditure, and possible ways to make savings are clearly shown.



**serco**

“The software is user friendly with lots of intuitive features so an adviser doesn't have to be a benefits expert. It's also UC compatible. Any software is only as good as its implementation and the support we've had from the team to bed in the new service has been a massive benefit.”

Jemma Johnstone, Serco



“The Benefit and Budgeting Calculator is different. Its outcome-based approach has been very powerful and has really helped us to change behaviour of both our residents and advisors.”

Inga Spencer, London Borough of Hillingdon



“As well as mitigating against the risks brought by the welfare reforms programme we also saw that there was a big chance to try and do something different, to promote opportunity.”

Danielle Henry, Buckinghamshire County Council



### Find out more

For customer stories and to start a free trial call 0330 088 9242 or email [hello@policyinpractice.co.uk](mailto:hello@policyinpractice.co.uk).

